



Polycom® V500™



Benefits

Simple, essential video calling – When you need to talk face to face. Connects to any television, uses a TV-like remote

No compromise – no comparison – Natural smooth motion video and near-CD-quality audio for effective communications at a distance

Affordable – For about the price of a laptop computer you can realize the benefit of video conferencing

Fully broad band capable for today's IP networks – Leverage your Cable, DSL or LAN connections; also supports single ISDN connection

Easy to use and versatile – With the Polycom graphical user environment, you can fine tune the menu and application tools to meet your specific video calling application

Secure video calls – Integrated AES encryption so you're confident your video calls are secure

Integrated camera and microphone – Allows the Polycom V500 to easily fit into small offices and constrained spaces

Simple and affordable video calling for small businesses, remote offices and telecommuters who need to talk face-to-face

For the first time simple, affordable, video calling is now available with unparalleled audio and video quality. As easy to use as your television, the Polycom V500 brings the benefit of video conferencing to everyone. Together with its superior audio and video performance, the Polycom V500 is affordable and supports industry standards so you can call anyone, anywhere. The Polycom V500 is light, portable and easy to install and configure for your office.

With the Polycom V500:

- Small businesses can communicate easily with corporate clients around the world
- Executives and corporate telecommuters can make calls from their home office to colleagues and clients
- Remote offices can participate face-to-face with their office locations around the world
- Doctors can make lab, doctor to doctor, and doctor to patient calls
- Teachers can host remote field trips or offer classes to satellite schools in rural locations

No need to add a computer to video call over the internet – simply plug the Polycom V500 into your television and your high speed internet connection and start calling. Within seconds you are talking face to face as naturally as if you're in the same room.

Easy to use set up wizards allow step-by-step guides for a quick installation. The simple remote control provides access to the power of the Polycom V500 and lets you easily answer an incoming video call or initiate a new one. An intuitive graphical user interface can be customized for any level of user. The main dialing screen can be configured with present dialing locations, for one-button calling. You also have the capability to see both near and far side video on screen simultaneously with Polycom Dual Monitor Emulation.

The Polycom V500 is standards-based and interoperates with other desktop or group conferencing systems to participate in any size video call.

The value of the V500. The power of Polycom conferencing and collaboration solutions.

With integrated video, voice, data, and Web capabilities, only Polycom solutions let you connect, conference and collaborate any way you want. It's our commitment to making distance communications as natural and interactive as being there. Work faster, smarter and more efficiently with the Polycom V500 and other Polycom conferencing and collaboration solutions.



Connect. Any Way You Want.

ITU H.323 and H.320 compliant

Bandwidth

- Maximum Data Rate IP: Up to 512 Kbps
- Maximum Data Rate ISDN: Up to 128 kbps

Video Standards

- H.261, Annex D
- H.263+ Annexes: F, I, J, L, N, T
- H.263++ Annexes: W
- H.264

Frame Rates (Point-to-Point)

- Intelligently selects frame rate for best performance video
- 30 fps at 56 kbps up to 512 Kbps

Video Inputs

- Integrated main camera

Video Outputs

- 1 x RCA Composite Video
- 1 x Mini-DIN S-Video

Video Formats

- NTSC/PAL

Integrated Main Camera

- 60° horizontal field of view
- Tilt range: +/- 20° (Up/Down)
- Pan range: +/- 20° (Left/Right)
- Automatic white balance

People Video Resolution

- 4SIF (704 x 480)
- 4CIF (704 x 576)
- SIF (352 x 240)
- CIF (352 x 288)
- Receives Polycom ProMotion™ TV-like video

Content Video Resolution

- Up to 4CIF
- Receive data sent from other video conferencing systems

Audio Standards & Protocols

- 14 kHz bandwidth with Siren™ 14 on IP and ISDN
- 7 kHz bandwidth with G.722, G.722.1
- 3.4 kHz bandwidth with G.711, G.728, G.729A

Audio Inputs

- Built-in microphone with wide coverage area

Audio Outputs

- 2 x RCA stereo line level
- Headphone jack (3.5 MM stereo mini) for privacy listening

Other ITU-Supported Standards

- H.221 communications
- H.224/H.281 far-end camera control
- Annex Q standard for FECC in H.323 calls*
- H.225, H.245
- H.231 in multipoint calls
- H.243 MCU password
- H.233, H.234, H.235V3 encryption standards
- Bonding, Mode 1

* Requires optional advanced remote

Network Interfaces Supported

- IP (LAN, DSL, cable modem)
- Single 10/100 Ethernet port (10 Mbps/100Mbps/Auto)
- Optional single BRI (Basic Rate Interface)
- Optional wireless LAN support via Ethernet port
 - Compliant with IEEE 802.11b or 802.11g, up to 54 Mbps
 - Support for 64-bit to 128-bit encryption (WEP)
 - Infrastructure or ad hoc mode

Network Features

- Automatic IP/ISDN calling
- Down speeding over IP and ISDN
- Audio & Video Error Concealment over IP
- IP address conflict warning
- Fast Connect IP for quick video connections
- Maximum call length digital timer
- Auto SPID detection and line number configuration
- MGC™ Click&View™ for individual screen layouts
- Polycom OneDial™ intelligent call management attempts call on preferred network (IP or ISDN) and automatically rolls over to secondary network if needed
- PathNavigator™ support for easy call placement and network cost optimization
- TCP/IP, DNS, WINS, DHCP, ARP, HTTP, FTP, Telnet
- Software Upgradeable Inverse Multiplexer (IMUX)

Security

- Integrated AES encryption
- Account validation number entry
- Secure password authentication
- Unique factory default passwords
- Administrator password
- Dial-in meeting password
- Encrypted password for web interface access
- Standards-based H.243 MCU password
- Do not disturb feature
- Do not disturb feature while in a call
- Ability to disable remote interfaces (FTP, Telnet, HTTP)
- Auto-Answer Point-to-Point (On/Off)
- Allow access to user settings (On/Off)

Directory Services

- 10,000+ number global directory
- 1,000+ number local directory
- Limitless multipoint entries
- Live address book with Polycom Global Directory Services automatically and quickly updates directory with address changes or new endpoints
- Live address book with Polycom Global Directory Services automatically and quickly removes endpoints from directory if they are turned off
- Polycom Global Directory Services integrates with Active Directory/LDAP
- Automatic ISDN localization of calls

System Management

- Diagnostics and software upgrades via PC, LAN
- Integrated Web interface for remote management
- Out-of-box setup from Web interface
- Place a call from Web interface
- Language independence between set-top interface and Web interface
- System configuration from Web interface
- Recent Calls Log – Records last 99 incoming and outgoing calls

- Call Detail Record (CDR) – Reports all calls made from the system along with call statistics
- CDR Feature On/Off
- Downloadable CDR data for processing requires no external management system
- Account number validation at call initiation integrated with Polycom Global Management System™ for billing purposes
- Administrator-configurable dialing speeds
- Complete support for The Polycom Office™ including:
 - Polycom Global Management System
 - Polycom OneDial
 - Polycom PathNavigator
 - Polycom Conference Suite
 - Polycom MGC

Quality of Service and Experience – iPriority™

- Video Error Concealment
- Audio Error Concealment
- IP Precedence (ToS)
- DiffServ (DSCP) (COS)
- Dynamic Bandwidth Allocation
- Proactive Network Monitoring
- Packet and jitter control
- Network Address Translation (NAT) support
- Automatic NAT discovery
- Configurable video/audio/FECC service value
- Asymmetric speed control
- Alternate Gatekeeper
- CISCO Call Manager Integration
- TCP/UDP fixed-port firewall support
- Lip synchronization
- Echo cancellation
- Echo suppression
- Auto gatekeeper discovery
- Automatic gateway dialing profiles
- Specify outbound call routing for gateway/ISDN

Language Support (11 languages)

- Chinese (Simplified), Chinese (Traditional), English, French, German, Italian, Japanese, Korean, Norwegian, Portuguese, Spanish
 - Documentation translations in all languages
 - User interface translations in all languages
 - Keypad audio dialing confirmation in all languages
 - Web interface translations in all languages
 - Remote controls labeled in all languages

Electrical

- Auto sensing power supply
- Operating voltage/power 90-260 VAC, 47-63 Hz/36 watts

Environmental Specifications

- Operating Temperature: 0-40° C
- Operating Humidity: 15-80%
- Non-Operating Temperature: -40-70° C
- Non-Operating Humidity (Non-condensing): 10-90%

Physical Characteristics

- Dimensions (W/H/D): 11.42"/2.67"/6.5"
290mm/67.9mm/165.1mm
- Weight: 2.5 lbs/1.13 kg

Warranty

- One-year parts and labor

©2004 Polycom, Inc. All rights reserved.

Polycom and the Polycom logo design, are registered trademarks and Polycom V500, Siren, iPriority, The Polycom Office, Global Management System, Polycom OneDial, PathNavigator, MGC, Pro-Motion and Click&View are trademarks of Polycom, Inc. All other trademarks are the property of their respective owners. Information in this document is subject to change without notice.



Polycom Headquarters:

4750 Willow Road, Pleasanton, CA 94588 (T) 1.800.POLYCOM (765.9266) for North America only.
For North America, Latin America and Caribbean (T) +1.925.924.6000, (F) +1.925.924.6100

Polycom EMEA:

270 Bath Road, Slough, Berkshire SL1 4DX, (T) +44 (0)1753 723000, (F) +44 (0)1753 723010

Polycom Asia Pacific:

Polycom Hong Kong Ltd., Rm 1101 MassMutual Tower, 38 Gloucester Road, Wanchai, Hong Kong, (T) +852.2861.3113, (F) +852.2866.8028

Part No. 3726-17048-001 Rev. 4/04